



THE UNITED STATES OF AMERICA

TO ALL WHO SHALL SEE THESE PRESENTS, GREETING:

THIS IS TO CERTIFY THAT
THE SECRETARY OF DEFENSE
HAS AWARDED

THE JOINT SERVICE ACHIEVEMENT MEDAL

TO
SENIOR AIRMAN RYAN M. MICHELA, UNITED STATES AIR FORCE
NOVEMBER 2004 TO NOVEMBER 2005

FOR
MERITORIOUS SERVICE
FOR THE ARMED FORCES OF THE UNITED STATES

GIVEN UNDER MY HAND THIS 5th DAY OF October, 2006

UNITED STATES TRANSPORTATION COMMAND
COMMAND OR OFFICE





SECRETARY OF DEFENSE

CHARLES W. FLETCHER, JR.
Major General, U.S. Army
Director of Operations and Plans

CITATION

TO ACCOMPANY THE AWARD OF THE

JOINT SERVICE ACHIEVEMENT MEDAL

TO

RYAN M. MICHELA

Senior Airman Ryan M. Michela, United States Air Force, distinguished himself by exceptional service as a Software Architect, Command, Control, Communications, and Computer Systems Directorate; Headquarters Defense Courier Service; Fort George G. Meade, Maryland, from November 2004 to November 2005. During this period, Airman Michela redesigned the Defense Courier Service public website, greatly improving article tracking service provided to our customer base. With his network analytical skills, he identified flaws and spearheaded solutions that resolved numerous networking failures between headquarters and its twenty globally dispersed stations. He engineered an automated update deployment system for Defense Courier Automated Management System Next Generation software which vastly simplified deployments of all future releases. Through his distinctive accomplishments, Airman Michela reflected credit upon himself, the United States Air Force, the United States Transportation Command, and the Department of Defense.

