



# THE UNITED STATES OF AMERICA

TO ALL WHO SHALL SEE THESE PRESENTS, GREETING:

THIS IS TO CERTIFY THAT  
THE SECRETARY OF DEFENSE  
HAS AWARDED

## THE JOINT SERVICE ACHIEVEMENT MEDAL

TO

STAFF SERGEANT RYAN M. MICHELA, UNITED STATES AIR FORCE

FOR

MERITORIOUS SERVICE

FOR THE ARMED FORCES OF THE UNITED STATES

DURING THE PERIOD 9 MARCH 2007 TO 10 JANUARY 2008

GIVEN UNDER MY HAND THIS 26TH DAY OF FEBRUARY 2008

WHITE HOUSE COMMUNICATIONS AGENCY  
COMMAND OR OFFICE



*James P. Levin*  
COMMANDER, WHITE HOUSE COMMUNICATIONS AGENCY  
for the  
SECRETARY OF DEFENSE

CITATION TO ACCOMPANY THE AWARD OF  
THE JOINT SERVICE ACHIEVEMENT MEDAL

TO

RYAN M. MICHELA

Staff Sergeant Ryan M. Michela, United States Air Force, distinguished himself by exceptionally meritorious achievement as the Lead Software Engineer for the White House Military Office credential program, White House Communications Agency, from 9 March 2007 to 10 January 2008. Sergeant Michela demonstrated outstanding professional skill, knowledge, and innovation by leading the design, development, testing, and implementation of the automated Presidential Daily Activity Report. His efforts improved personnel efficiency by eliminating manual document updates from eight separate Sharepoint web portals. The automation of the Daily Activity Report saved the Agency's Battle Staff over 600 processing hours annually, drastically reduced errors due to manual input, and allowed the Battle Staff to easily track historical trends for the first time. The distinctive accomplishments of Staff Sergeant Michela reflected credit upon himself, the United States Air Force, and the Department of Defense.

