

**WHITE HOUSE COMMUNICATIONS AGENCY**

THE WHITE HOUSE  
WASHINGTON, D.C. 20502-0592

[REDACTED]  
Chief, Information Systems Division  
White House Communications Agency  
The White House

To whom it may concern:

I am pleased to write this letter of recommendation for Ryan Michela. Ryan has worked for my organization in the Enterprise Applications Branch, responsible for software development and knowledge management, for nearly 4 1/2 years.

During Ryan's time with us I interacted frequently with him and depended greatly on him. Ryan is an exceptional problem solver, who tackles any task (large or small) with the same zeal. Ryan has demonstrated from early in his tenure that he was an exceptional software developer, well organized and produced key/timely products. Almost without exception, he put the customer first; feeling as I do that the key to good business is satisfied customers. Ryan is an exceptional leader and teacher, who takes time to make those around him better, thus strengthening the entire team. His efforts positively enhanced our organization's ability to support the President of the United States.

I have no hesitation in recommending Ryan Michela for any position pertaining to software development. I feel confident he would be an asset to your organization. If at any time you wish to discuss my experience with Ryan don't hesitate to call me at [REDACTED].

Sincerely,  
[REDACTED]

Chief, Information Systems Division